

CUSTOMER APPLICATION

Customer Information *Required Information (Please Print Clearly)

*First Name and Last Name

*Gender F M

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*Birth Date (MM/DD/YYYY) (Applicant must be 18 years or older)

Customer Contact Information

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*Home Phone

Cell Phone

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Fax Number

*Applicant E-mail

Customer Billing Address

*Address

*City

*State

*Postal Code

Enroller Information (Your enroller is the individual who introduced you to LifeVantage.)

Enroller Name

ID Number

Co-Applicant (optional)

*First and Last Name (Legal Name)

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*Birth Date (MM/DD/YYYY) (Co-Applicant must be 18 years or older)

Customer Shipping Address (Leave blank if same as billing address)

*Address

*City

*State

*Postal Code

Placement Sponsor Information (Your placement indicates the individual under whom you are placed. If no one is listed, your enroller also becomes your Placement Sponsor. Your enroller is able to place you within 30 days.)

Placement Sponsor Name

ID Number



PRODUCT	LIST PRICE	SUBSCRIPTION PRICE	SAVINGS	LIST PRICE		SUBSCRIPTION	
				QTY	SUB-TOTAL	QTY	SUB-TOTAL
Activated Essentials (Free standard shipping)	\$228.00	\$190.00	\$38.00				
Variety Bundle (Free standard shipping)	\$469.80	\$391.50	\$78.30				
Protandim® Dual Synergizer™	\$142.50	\$119.00	\$23.50				
Protandim®	\$70.80	\$59.00	\$11.80				
Protandim® NRF1 Synergizer™	\$80.85	\$67.50	\$13.35				
LifeVantage® ProBio	\$88.00	\$74.00	\$14.00				
TrueScience® Hair care System (includes the below 3 products)	\$174.00	\$145.00	\$29.00				
• TrueScience® Invigorating Shampoo	\$54.00	\$45.00	\$9.00				
• TrueScience® Nourishing Conditioner	\$62.00	\$52.00	\$10.00				
• TrueScience® Scalp Serum	\$88.00	\$74.00	\$14.00				
TrueScience® Beauty System (includes the below 4 products)	\$241.80	\$201.50	\$40.30				
• TrueScience® Facial Cleanser	\$46.20	\$38.50	\$7.70				
• TrueScience® Perfecting Lotion	\$61.80	\$51.50	\$10.30				
• TrueScience® Eye Serum	\$70.20	\$58.50	\$11.70				
• TrueScience® Anti-Aging Cream	\$120.60	\$100.50	\$20.10				
TrueScience® Hand Cream	\$22.80	\$19.00	\$3.80				
Shipping and handling will be added to each order.				TOTAL		TOTAL	

Please Note: Prices are inclusive of GST and prices and products are subject to change.

Monthly Subscription Date 5th 10th 15th 20th 25th

(Please select your monthly Subscription date. Your Subscription will begin on the month following your initial order and will ship on the date you select each month thereafter.)



1. If you purchase products from LifeVantage Australia PTY, LTO, (LifeVantage) through its online shopping basket, you do not need to complete a paper purchase order form to buy your products. The entire agreement between you and LifeVantage with respect to your product purchase ("Purchase Agreement" or "Agreement") will be evidenced by an electronic record of the purchase process. This electronic record serves as your acknowledgement that you consent to use an electronic record of your Purchase Agreement with LifeVantage instead of completing a paper purchase agreement and that you have read and agree to be bound by LifeVantage's Online Purchase Terms and Conditions of Sale ("Terms and Conditions").

During the online product order process, you are required to read and agree with all of the Terms and Conditions that form your Purchase Agreement with LifeVantage. LifeVantage encourages you to print and retain the Terms and Conditions for future reference. Should you wish to obtain a printed copy of the Terms and Conditions, you may download and print a version of the same from LifeVantage's Website. Otherwise, you may send a written request for those documents to LifeVantage or email ausupport@lifevantage.com. Your request must include your name, your identification number, if applicable, your mailing address and your email address. Upon receipt of such a request, LifeVantage will mail you the then-current version of these Terms and Conditions. There is no charge for this service.

By clicking on "I agree", you (i) agree and consent to contract electronically with LifeVantage to complete your online purchase of LifeVantage products, and (ii) acknowledge that you are entering into a legal Purchase Agreement and that you intend to be legally bound by this electronic agreement. If you do not wish to consent to contract electronically with LifeVantage, do not click on the "Finish to Order" button.

2. I understand that as a LifeVantage Customer, I am eligible to purchase products at the Subscription price as long as I maintain an active monthly Subscription order. I understand that I may not sell, resell or distribute LifeVantage Products or participate in the Distributor Compensation plan.

3. I authorise LifeVantage to submit a charge for payment, from my credit or debit card as provided to LifeVantage, for my monthly Subscription purchase of products that is specifically identified in this application or as updated. I understand applicable shipping, handling and sales tax will be added to each order.

4. I understand that my first order will be processed and shipped within five (5) calendar days of LifeVantage's acceptance of my first order. Furthermore, I understand that periodic shipments of the product that I have ordered will occur without any further action by me. I understand that there will be approximately an interval of one (1) month between each shipment. I understand that applicable shipping, handling and sales taxes will be added to my Subscription order amount each month, based on the address to which my Subscription orders are sent and in accordance with the method of shipping I have selected, or as I update these. I authorise LifeVantage to add such amount to the amount charged to the credit or debit card as provided to LifeVantage.

5. I understand that if I wish to make changes to my Subscription order, I can do so by making the changes online in my Virtual Office (<https://evo-lifevantage.myoffice.com>) or by contacting Customer Care at least three (3) business days prior to the next monthly Subscription date.

6. I understand that my Subscription order will remain in effect until I: (1) elect to modify it by submitting a new signed Subscription form; (2) contact Customer Care by calling 1.800.218.751. or by emailing ausupport@lifevantage.com, or by writing to Attn: Customer Care at LifeVantage Australia PTY LTD: PO Box 3555, Sydney, NSW 2001, ABN: 27 155 138 382. Notice of cancellation must be received by LifeVantage at least three (3) business days prior to the monthly Subscription date: cancellation will become effective in the month following the month in which my notice of cancellation is received by LifeVantage.

7. I understand that I may cancel my Subscription order within three (3) business days of the date of my submission of this application to LifeVantage and receive a full refund of any Subscription-related amounts charged to my credit or debit card for the initial Subscription order. Thereafter, refunds will be available as provided in accordance with LifeVantage's policies.

8. Products returned within thirty (30) days after the purchase shall receive a 100% refund, minus shipping and handling costs. Only unopened products shall be eligible for a refund, unless defective. Products must be in resalable and restockable condition in order to be eligible for a refund. Resalable is defined as a product still in its original packaging, with seals and wrapping in place. Any merchandise that is clearly identified at the time of sale as non-returnable, discontinued or as a seasonal item shall not be resalable. All returns must have a Return Merchandise Authorisation ("RMA") issued through Distributor Support. Customers are responsible for returning any products to LifeVantage within ten (10) business days of issuance of the RMA or said products will not be eligible for return. Please allow for up to twenty (20) days from the time that the product is received for the refund to be processed. If a shipment is refused, whether it is a Subscription or an order that has just been placed, LifeVantage will charge a \$10.00 shipment refusal fee to the payment method on file.

9. I consent to LifeVantage, my Sponsor, Placement Sponsor and Upline contacting me using the telephone number(s), fax number(s), and/or email address(es) listed on my application or as updated. I consent to the disclosure of such information and information regarding my purchases from LifeVantage to my Sponsor, Placement Sponsor and Upline.

10. I understand that only one LifeVantage Customer or Independent Distributor account is allowed per person and only two per immediate household. Individuals of the same family unit may not enter into or have an interest in more than two LifeVantage accounts. A "family unit" is defined as spouses (as further defined below) and dependent children living at or doing business at the same address.

11. I understand that husbands and wives or common-law couples (collectively "Spouse(s)") who wish to have separate accounts must sign a separate agreement, and must have the same Sponsor. Any violation of this provision may result in the termination of one or both Spouse's accounts.

12. I understand that I may change my Sponsor or Placement Sponsor by having my Sponsor complete and submit a Change of Sponsor Request form, which will simply require my Sponsor's signature.

13. As a Customer, if my Sponsor does not complete a Change of Sponsor Request form, I may change Sponsors by voluntarily cancelling my Customer Account, remaining inactive and not operating any LifeVantage account for six (6) full calendar months. Following the six (6) month period of cancellation and inactivity, I may open a new Account under a new Sponsor as a Customer or as an Independent Distributor by submitting a new application to LifeVantage.

14. I understand that I may voluntarily cancel my Customer Account at any time by sending a request to the LifeVantage Compliance Department at compliance@lifevantage.com via email, fax or mail. If by mail or fax, the request must contain my name, shipping address and LifeVantage identification number. If by email, it must contain my name, shipping address, LifeVantage identification number and come from the email account on record.

15. I understand that LifeVantage may amend the Customer Agreement. I agree to be bound by all such amendments and that my only remedy for not accepting such amendments is to immediately terminate this Agreement. My placing an order or accepting an order after publication of any amendment will constitute my acceptance of the amended Agreement.

Insufficient Funds and Declined Credit LifeVantage reserves the right to assess a reasonable charge for any electronic funds transfer returned unpaid by your bank. Thereafter, LifeVantage reserves the right to deny your request to order products online through the Electronic Cashier's Cheque Programme. In the event that your credit card charge is declined, your order will not be accepted.

Back Order Policy As a general rule, LifeVantage will not back order out-of-stock items. However, LifeVantage may back order Subscription Order items, if necessary.

Shipping Discrepancies If you fail to notify LifeVantage of any shipping discrepancy or damage within thirty (30) days of shipment, you may lose your right to request a correction.

LifeVantage warrants the quality of its products and shall exchange any defective product.

PRIVACY COLLECTION NOTICE

LifeVantage is collecting your personal information to establish and maintain a relationship with you, including to create a Distributor account, respond to your queries, process your orders, make payments to you and to keep you informed of new products and services.

Failure to provide your personal information may prevent LifeVantage from processing your Independent Distributor Application and Agreement.

LifeVantage may also obtain (and disclose) your personal information from/to our independent Distributors and our affiliates (who may be located in other countries, such as the USA, Canada, United Kingdom, countries within the European Union, Japan, Hong Kong, Mexico, Taiwan and Thailand) to, for example, manage your relationship with LifeVantage, and for recognition and reward purposes. LifeVantage may also disclose your personal information to services providers we have engaged to provide services on our behalf, such as payment processors, couriers and marketing service providers, some of which may be located overseas, including in the USA.

Further information about our privacy practices and procedures is contained in our [Privacy Policy](#). If you would like to seek access to or correct your personal information, or make a privacy complaint, please refer to our [Privacy Policy](#) for further details.

These Purchase Terms and Conditions and your Purchase Agreement represent the complete agreement between you and LifeVantage with respect to your online product purchase, and supersedes all prior or contemporaneous agreements or understandings, whether oral or written.

By signing and submitting this form and payment for my Customer order, I am applying to become a LifeVantage Customer. I acknowledge that I have read and agree to the Terms and Conditions on the front and back of this Agreement.

Applicant Signature

Co-Applicant Signature (if applicable)

Printed Name of Applicant

Printed Name of Co-Applicant (if applicable)

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Date (MM/DD/YYYY)

Date (MM/DD/YYYY)

